

## Financial Compliance

**The Consumer Duty**

**Know Your Customer (KYC)**

**Treating Customers Fairly (TCF)**

**Market Abuse Regulation (MAR)**

**Environmental Social & Governance (ESG)**

**Privacy and Electronic Communications Regulation (PECR)**

**Conflicts of Interest**

**Whistleblowing**

**AML & Financial Crime Regulations**

**Fraud Awareness**

**Vulnerable Customers**

**How to deal with complaints and understand FCA regulations**

**GDPR Essentials**

**Cyber Security Essentials**

**Conduct Rules for Senior Managers**

**FCA Conduct Rules**

**Anti-Bribery Act**

**Display Screen Equipment**

**Payment Card Industry Data Security Standards (PCI DSS)**

**Compliance Continuity Management**

## Health and Safety

**Health and Safety Essentials**

**Legionella Awareness**

**Working at Height**

**Fire Safety**

**Working in Confined Spaces**

**Environmental Awareness**

**Manual Handling Essentials**

**Personal Protective Equipment (PPE)**

**COSHH Essentials**

**Asbestos Awareness**

**Food Safety Essentials**

**Natasha's Law**

**Mental Health First Aid**

**Covid-19 Infection Awareness**

**Equality and Diversity Awareness**

**Customer Service Essentials**

**Paediatric First Aid Essentials**

**Mental Health Awareness**

**First Aid at Work Essentials**

## Our awards



Number 1 rated and  
reviewed provider on  
Elearning Industry



Study Academy has  
won over 15 industry  
awards



Top 10 education and learning  
provider as seen in the Mail  
Online

# Online Training Courses

## Business Skills

Decision Making  
 Communication  
 Planning and Organisation  
 Project Management  
 Organisation Values and Skills  
 Stakeholders  
 Relevant Regulations and Policies  
 Professionalism and Personal Qualities  
 Email Marketing Essentials  
 Understanding PESTEL Analysis  
 Understanding SWOT Analysis  
 Business Admin  
 Introduction to Recruitment

## Health and Social Care

Care Certificate Course (15 Standards)  
 Care - 1 Understanding Your Role  
 Care - 2 Your Personal Development  
 Care - 3 Duty of Care  
 Care - 4 Equality & Diversity  
 Care - 5 Working in a Person - Centred Way  
 Care - 6 Communication  
 Care - 7 Privacy & Dignity  
 Care - 8 Fluids & Nutrition  
 Care - 9 Awareness of Mental Health  
 Care - 10 Safeguarding Adults  
 Care - 11 Safeguarding Children  
 Care - 12 Basic Life Support  
 Care - 13 Health and Safety  
 Care - 14 Handling Information  
 Care - 15 Infection Prevention and Control  
 Pressure Sore Prevention  
 Challenging Behaviours  
 Mental Health Capacity Act 2005

## Leadership, Management & Soft Skills

Management and Team Leaders  
 Critical Thinking  
 Unconscious Bias  
 Managing Conflict  
 Leading People  
 Equality and Diversity  
 Self-Awareness for Managers  
 Project Management  
 Finance in Management  
 Managing People  
 Building Relationships  
 Critical Thinking  
 Decision Making  
 Operations Management  
 Communication  
 Managing Personal Performance & Development  
 Roles and Responsibilities of a Team Leader  
 Self-Management  
 Prevent Duty and British Values  
 Understanding Menopause  
 Introduction to Recruitment  
 Emotional Intelligence

All of our online training courses include full support and are available as SCORM files to also use on your own LMS. All courses can be fully branded

[Need a bespoke solution?](#)

Get in touch and email us on [corporate@studyacademy.co.uk](mailto:corporate@studyacademy.co.uk) to discuss your training needs. Demo links are available on the next page

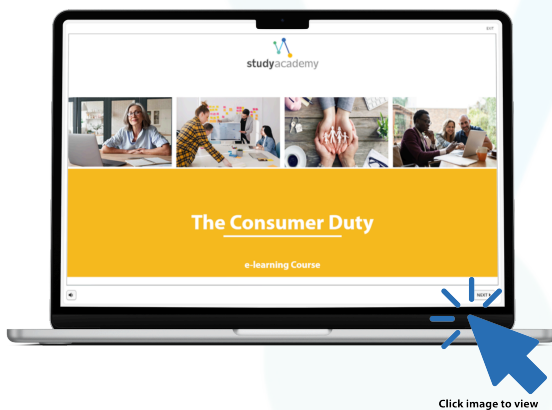
## Thank you for viewing our current course list

We have some demo links below to give you a feel for the style of courses we provide.

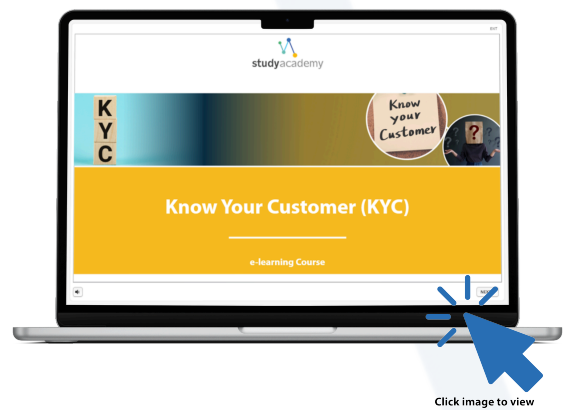
Simply click on the images below to view.

Finally we are able to develop fully bespoke online courses for your organisation for a set fee. Get in touch to discuss this further.

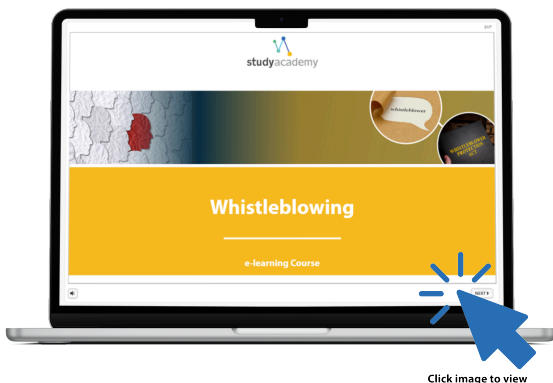
### The Consumer Duty



### Know Your Customer (KYC)



### Whistleblowing



### AML & Financial Crime



Our courses are available to use via our LMS or your own LMS. We have a monthly or annual licence fee options with pricing being based on the number of courses and number of users having access.

All of our certificated courses are accredited by CPD UK and endorsed by a UK university.

**All courses can be edited and tailored to fit your organisations needs.**